



# ONLINE COURSES

RDA has created online courses for individuals or companies to purchase. Courses can be purchased individually for \$125 per course credit hour. Upon successful completion of each course, students receive a certificate of completion. These courses are available for immediate use.



**Course:**  
**Description:**

## Bare Facts of Healthcare Supply Chain

E-learning course that covers the basic concepts of the healthcare supply chain. The course covers the different types of entities involved as well as basic elements in the healthcare supply chain.

COURSE LENGTH  
~ 1 Hour



**Course:**  
**Description:**

## Bare Facts of the OR Supply Chain

E-learning course that covers a high-level overview of topics pertaining to working in the OR supply chain. This course covers the OR environment, procedure, and precautions that should be understood before entering or working in the OR Supply Chain.

COURSE LENGTH  
~ .5 Hour



**Course:**  
**Description:**

## Requisition to Clinician

E-learning course that provides a high-level overview of how acute facilities make spend decisions, and the typical steps from the point of a health system making a buying decision to the time a supply or service is available for use.

COURSE LENGTH  
~ 1.25 Hours



**Course:**  
**Description:**

## Healthcare Financials for Supply Chain

E-learning course that covers a high-level overview of healthcare financials as related to the healthcare supply chain. This course provides insights into the three major financial statements, who pays the bills, patient charges, and supply chain actions that impact financials.

COURSE LENGTH  
~ 1 Hour



**Course:**  
**Description:**

## Non-Clinical Healthcare Protocols

E-learning course that covers the universal protocols used in healthcare facilities.

COURSE LENGTH  
~ .25 Hour



**Course:**  
**Description:**

## Inventory Management 101

E-learning course that covers a high-level overview of inventory management as related to the healthcare supply chain including the different inventory types, inventory methods, inventory technologies and tools, and best practices.

COURSE LENGTH  
~ 2 Hours

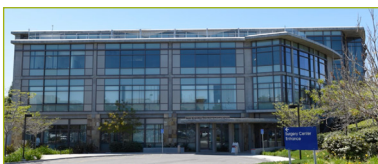


**Course:**  
**Description:**

## Bare Facts of Healthcare Supply Chain (Non-acute)

E-learning course that covers the basic concepts of the non-acute healthcare supply chain. This course covers the different types of entities involved as well as the basic elements of the non-acute supply chain. This course is for individuals who want to learn more about the non-acute supply chain.

COURSE LENGTH  
~ 1 Hour



**Course:**  
**Description:**

## Requisition to Clinician (Non-acute)

E-learning course that provides a high-level overview of how non-acute facilities make spend decisions, and the typical steps from the point of the facility making a buying decision to the time a supply or service is available for use.

COURSE LENGTH  
~ .5 Hour



**Course:**  
**Description:**

## Project Management Principles for Non-Project Managers

E-learning course designed to provide non-project managers project management principles to aid in any size project. This course covers the five steps of a project life cycle, how to create a project charter and project plan, and methods to proactively monitor and manage potential project risks.



COURSE LENGTH  
~ 1 Hour



Healthcare Supply Chain Services

# Our Supply Chain Academy Online Programs



## Best Practices Shared = Best Outcomes For Your Team

RDA has taken hundreds of years of experience coupled with best practices across hundreds of healthcare organizations to create online and facilitated healthcare supply chain courses. The online courses are available on demand and facilitated courses can be scheduled for groups or individuals. RDA also creates customized training for organizations.

### Who is RDA's Academy for?

- New staff or staff new to healthcare supply chain
- Existing staff looking to enhance supply chain knowledge

### Why Utilize RDA's Academy?

- Limited leadership time to train
- New staff, limited experience
- Existing staff, new role
- Existing staff, additional training needed

### Benefits of RDA's Academy Programs

- Online, virtual, or in person training
- Flexible training schedule
- Receive certificate for each course completed
- Best practices developed from experience with hundreds of health systems nationwide (not a single facility)
- Facilitated training led by experienced supply chain leaders

Upon completion of each course, students will receive a certificate of completion. Completion certificates can be used towards Certified Materials & Resource Professionals (CMRP) certification.

### General Supply Chain

Bare Facts of Healthcare Supply Chain

Bare Facts of the **OR** Supply Chain

Requisition to Clinician

Non-Clinical Healthcare Protocols

Healthcare Financials for Supply Chain

### Non-Acute

Bare Facts of *Non-Acute* Healthcare Supply Chain

*Non-Acute* Requisition to Clinician

### Inventory

Inventory Management 101

### Project Management

Project Management Principles for Non-Project Managers

NEW!



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[www.rdahealthcare.net/training](http://www.rdahealthcare.net/training)  
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**Course:** Bare Facts of Healthcare Supply Chain

**Description:** E-learning course that covers the basic concepts of the healthcare supply chain. The course covers the different types of entities involved as well as basic elements in the healthcare supply chain.

COURSE LENGTH  
~ 1 Hour

## Learners

1. Individuals wanting to expand their knowledge of the overall healthcare supply chain from supplier to provider
2. Individuals new to the healthcare supply chain industry or those that have healthcare experience but not supply chain experience
3. Clinical individuals wanting to understand non-clinical supply chain processes

## Learning Objectives

1. Explain the basic concepts of the healthcare supply chain
2. Describe the role of the different types of entities involved in healthcare supply chain
3. Identify the basic healthcare supply chain functions

Upon completion of each course, students will receive a certificate of completion. Completion certificates can be used towards Certified Materials & Resource Professionals (CMRP) certification.

## OTHER COURSE OFFERINGS

### General Supply Chain

Bare Facts of Healthcare Supply Chain	Bare Facts of the OR Supply Chain
Requisition to Clinician	Non-Clinical Healthcare Protocols
Healthcare Financials for Supply Chain	

### Non-Acute

Bare Facts of Non-Acute Healthcare Supply Chain	Non-Acute Requisition to Clinician
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### Inventory

Inventory Management 101
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### Project Management

Project Management Principles for Non-Project Managers
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**Description:** E-learning course that provides a high-level overview of how acute facilities make spend decisions, and the typical steps from the point of a health system making a buying decision to the time a supply or service is available for use.

**COURSE LENGTH**  
~ 1.25  
Hours

Learners	Learning Objectives
<ul style="list-style-type: none"> <li>1. Individuals that want to learn how supplies flow within a hospital for m end user request through supply use (Sales Reps, Supply Chain Staff, Leaders, Clinicians, etc.)</li> <li>2. Individuals looking for a high-level overview of how decisions are typically made on supply purchases within a hospital</li> </ul>	<ul style="list-style-type: none"> <li>1. Identify the processes that supplies follow inside a healthcare facility from end user requisition through supply use</li> <li>2. Identify the people and technology utilized to move supplies within a healthcare facility</li> </ul>

Upon completion of each course, students will receive a certificate of completion. Completion certificates can be used towards Certified Materials & Resource Professionals (CMRP) certification.

## OTHER COURSE OFFERINGS

General Supply Chain		Non-Acute		Inventory	Project Management
Bare Facts of Healthcare Supply Chain	Bare Facts of the <b>OR</b> Supply Chain	Bare Facts of <i>Non-Acute</i> Healthcare Supply Chain	<i>Non-Acute</i> Requisition to Clinician	Inventory Management 101	Project Management Principles for Non-Project Managers
Requisition to Clinician	Non-Clinical Healthcare Protocols				
Healthcare Financials for Supply Chain					



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**Course:** Bare Facts of the OR Supply Chain

**Description:** E-learning course that covers a high-level overview of topics pertaining to working in the OR supply chain. This course covers the OR environment, procedure, and precautions that should be understood before entering or working in the OR Supply Chain.

COURSE LENGTH  
~.5 Hour

## Learners

1. Individuals new to the OR Supply Chain
2. Individuals wanting to learn more about the role of Supply Chain in the OR & how it supports patients and procedures (for clinicians & non-clinicians)

## Learning Objectives

1. Describe the general precautions that should be utilized when working in an OR environment
2. Recognize the proper attire that should be utilized in an OR environment
3. Identify the importance of the supply chain in the OR
4. Evaluate a supply for use based upon its packaging, condition, and expiration date

Upon completion of each course, students will receive a certificate of completion. Completion certificates can be used towards Certified Materials & Resource Professionals (CMRP) certification.

## OTHER COURSE OFFERINGS

### General Supply Chain

- Bare Facts of Healthcare Supply Chain
- Bare Facts of the OR Supply Chain
- Requisition to Clinician
- Non-Clinical Healthcare Protocols
- Healthcare Financials for Supply Chain

### Non-Acute

- Bare Facts of Non-Acute Healthcare Supply Chain
- Non-Acute Requisition to Clinician

### Inventory

- Inventory Management 101

### Project Management

- Project Management Principles for Non-Project Managers



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**Course:** Healthcare Financials for Supply Chain

**Description:** E-learning course that covers a high-level overview of healthcare financials as related to the healthcare supply chain. This course provides insights into the three major financial statements, who pays the bills, patient charges, and supply chain actions that impact financials.

**COURSE LENGTH**  
~ 1 Hour

## Learners

1. Individuals new to Healthcare Supply Chain financials
2. Healthcare Supply Chain Leaders or those seeking to grow as a Supply Chain Leader within a hospital or healthcare organization
3. Sales Reps or others seeking a greater understanding of how healthcare financials work (at a high level)
4. Individuals seeking to expand knowledge of Healthcare Supply Chain financials

## Learning Objectives

1. Describe the three major financial statements for healthcare facilities
2. List the various sources of “who pays the bills” for a healthcare facility
3. Define the key elements that factor into patient charges, coding, and patient bills
4. Identify supply chain actions that impact healthcare financials

Upon completion of each course, students will receive a certificate of completion. Completion certificates can be used towards Certified Materials & Resource Professionals (CMRP) certification.

## OTHER COURSE OFFERINGS

General Supply Chain		Non-Acute		Inventory	Project Management
Bare Facts of Healthcare Supply Chain	Bare Facts of the OR Supply Chain	Bare Facts of Non-Acute Healthcare Supply Chain	Non-Acute Requisition to Clinician	Inventory Management 101	Project Management Principles for Non-Project Managers
Requisition to Clinician	Non-Clinical Healthcare Protocols				<b>NEW!</b>
Healthcare Financials for Supply Chain					



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**Course:** Non-Clinical Healthcare Protocols

**Description:** E-learning course that covers the universal protocols used in healthcare facilities.

COURSE LENGTH  
~ .25  
Hour

### Learners

1. Individuals new to the healthcare supply chain industry
2. Individuals planning to work in a hospital or healthcare environment
3. Those wanting to be aware of non-clinical protocols

### Learning Objectives

1. Describe the non-clinical universal protocols used in healthcare facilities

Upon completion of each course, students will receive a certificate of completion. Completion certificates can be used towards Certified Materials & Resource Professionals (CMRP) certification.

## OTHER COURSE OFFERINGS

### General Supply Chain

Bare Facts of Healthcare Supply Chain

Bare Facts of the OR Supply Chain

Requisition to Clinician

Non-Clinical Healthcare Protocols

Healthcare Financials for Supply Chain

### Non-Acute

Bare Facts of Non-Acute Healthcare Supply Chain

Non-Acute Requisition to Clinician

### Inventory

Inventory Management 101

### Project Management

Project Management Principles for Non-Project Managers

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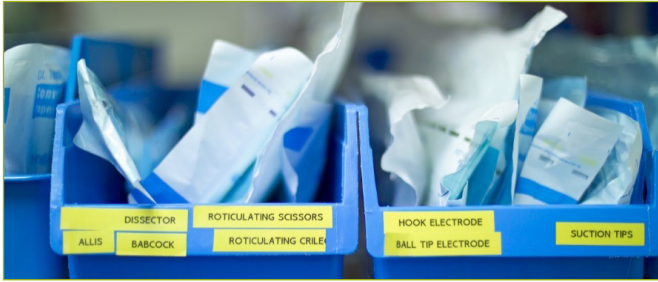
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**Course:** **Inventory Management 101**


**Description:** E-learning course that covers a high-level overview of inventory management as related to the healthcare supply chain including the different inventory types, inventory methods, inventory technologies and tools, and best practices.



Learners	Learning Objectives
<ol style="list-style-type: none"> <li>1. Individuals new to the healthcare supply chain industry</li> <li>2. Supply chain techs, supervisors, leaders, executives, financial professionals, clinicians</li> <li>3. SC individuals that have some experience but would like to gain more knowledge</li> <li>4. Clinical individuals wanting to understand the inventory mgmt. supply chain processes and how it relates to their areas</li> </ol>	<ol style="list-style-type: none"> <li>1. Define the different inventory types</li> <li>2. Explain basic inventory methods and how they work</li> <li>3. List various inventory management tools and technologies</li> <li>4. Describe inventory best practices</li> </ol>

Upon completion of each course, students will receive a certificate of completion. Completion certificates can be used towards Certified Materials & Resource Professionals (CMRP) certification.

## OTHER COURSE OFFERINGS

General Supply Chain		Non-Acute		Inventory	Project Management
Bare Facts of Healthcare Supply Chain	Bare Facts of the OR Supply Chain	Bare Facts of Non-Acute Healthcare Supply Chain	Non-Acute Requisition to Clinician	Inventory Management 101	Project Management Principles for Non-Project Managers
Requisition to Clinician	Non-Clinical Healthcare Protocols				
Healthcare Financials for Supply Chain					



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**Course:** Bare Facts of Healthcare Supply Chain (Non-acute)  
**Description:**

E-learning course that covers the basic concepts of the non-acute healthcare supply chain. This course covers the different types of entities involved as well as the basic elements of the non-acute supply chain. This course is for individuals who want to learn more about the non-acute supply chain.

COURSE LENGTH  
 ~ 1  
 Hour

Learners	Learning Objectives
<ol style="list-style-type: none"> <li>1. Individuals new to the healthcare supply chain industry</li> <li>2. Clinical individuals wanting to understand the overall supply chain processes</li> <li>3. SC individuals that have little to some SC knowledge</li> </ol>	<ol style="list-style-type: none"> <li>1. Explain the basic concepts of the healthcare supply chain</li> <li>2. Describe the role of the different types of entities involved in healthcare supply chain</li> <li>3. Identify the basic healthcare supply chain functions</li> </ol>

Upon completion of each course, students will receive a certificate of completion. Completion certificates can be used towards Certified Materials & Resource Professionals (CMRP) certification.

## OTHER COURSE OFFERINGS

General Supply Chain		Non-Acute		Inventory	Project Management
Bare Facts of Healthcare Supply Chain	Bare Facts of the OR Supply Chain	Bare Facts of Non-Acute Healthcare Supply Chain	Non-Acute Requisition to Clinician	Inventory Management 101	Project Management Principles for Non-Project Managers
Requisition to Clinician	Non-Clinical Healthcare Protocols				<b>NEW!</b>
Healthcare Financials for Supply Chain					



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**Course:** Requisition to Clinician (Non-acute)


**Description:** E-learning course that provides a high-level overview of how non-acute facilities make spend decisions, and the typical steps from the point of the facility making a buying decision to the time a supply or service is available for use

**COURSE LENGTH**  
~.5  
Hour

Learners	Learning Objectives
<ul style="list-style-type: none"> <li>1. Supply chain techs, supervisors, leaders, financial professionals, clinicians</li> <li>2. IT individuals that would like to better understand how the process works</li> <li>3. SC individuals that have some experience but would like to get a more global view of the clinical experience</li> </ul>	<ul style="list-style-type: none"> <li>1. Identify the process supplies follow in a healthcare facility from end user requisition through supply use</li> <li>2. Identify the people and technology utilized to move supplies through the healthcare supply chain</li> </ul>

Upon completion of each course, students will receive a certificate of completion. Completion certificates can be used towards Certified Materials & Resource Professionals (CMRP) certification.

## OTHER COURSE OFFERINGS

General Supply Chain		Non-Acute		Inventory	Project Management
Bare Facts of Healthcare Supply Chain	Bare Facts of the <b>OR</b> Supply Chain	Bare Facts of <i>Non-Acute</i> Healthcare Supply Chain	<i>Non-Acute</i> Requisition to Clinician	Inventory Management 101	Project Management Principles for Non-Project Managers
Requisition to Clinician	Non-Clinical Healthcare Protocols				
Healthcare Financials for Supply Chain					



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**Course:**  
**Description:**

**COURSE LENGTH**  
~ 1  
Hour

## Project Management Principles for Non-Project Managers



E-learning course designed to provide non-project managers project management principles to aid in any size project. This course covers the five steps of a project life cycle, how to create a project charter and project plan, and methods to proactively monitor and manage potential project risks.

Learners	Learning Objectives
<ol style="list-style-type: none"> <li>Individuals (non-project managers) wanting to learn the principles of project management</li> </ol>	<ol style="list-style-type: none"> <li>Describe the five phases of project management</li> <li>Explain why using a project management (“PM”) lifecycle is beneficial</li> <li>Create a project charter</li> <li>Identify stakeholders, sponsor, project team, etc.</li> <li>Create a project plan</li> <li>List methods to execute and monitor the project</li> <li>Discuss risk mitigation and contingency plans</li> <li>Explain a proper project close-out</li> </ol>

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## OTHER COURSE OFFERINGS

General Supply Chain		Non-Acute		Inventory	Project Management
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